

teledentix

Patient's View: Joining an Appointment in Teledentix

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Patient Appointment Notification

- After an appointment is booked, patients will receive a confirmation email
- Patients will receive an appointment reminder email one hour before the appointment time.
- Patients have the option to click “Join on the web,” from their desktop or click “Join on the app” to use the Teledentix mobile app.

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Gerard Rice has an appointment for a video conference at the Rodell Smiles on Oct 10 at 08:00AM.

We'll send you a reminder before your appointment with a link to start the call.

If you are on a computer, please join on the web.

If you are on a smart phone, please download the VirtualDentalCare app. Once you have downloaded the app, please return to this email to join via the app.

[Join on the web](#)

[Join on the app](#)

Thanks,

Teledentix Team

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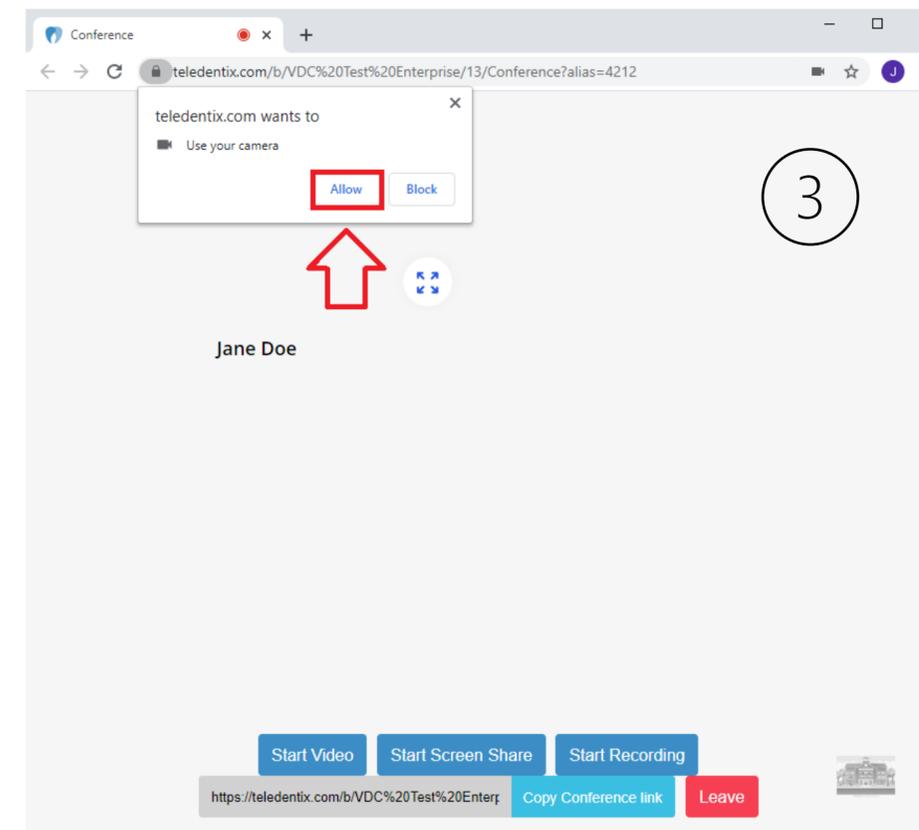
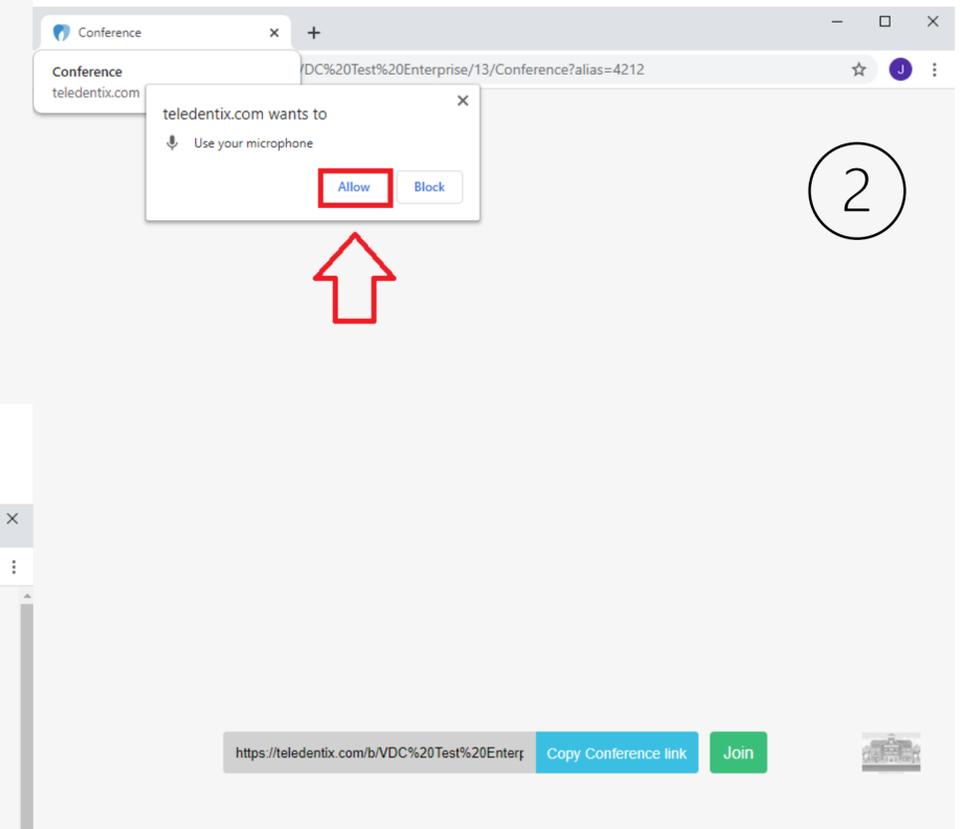
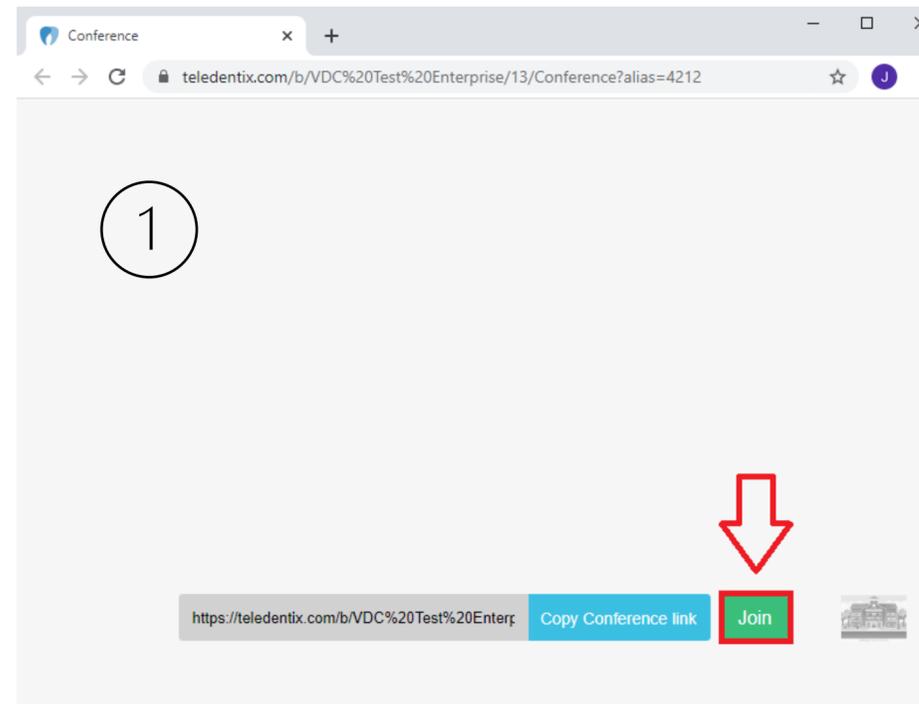
Contact : info@teledentix.com



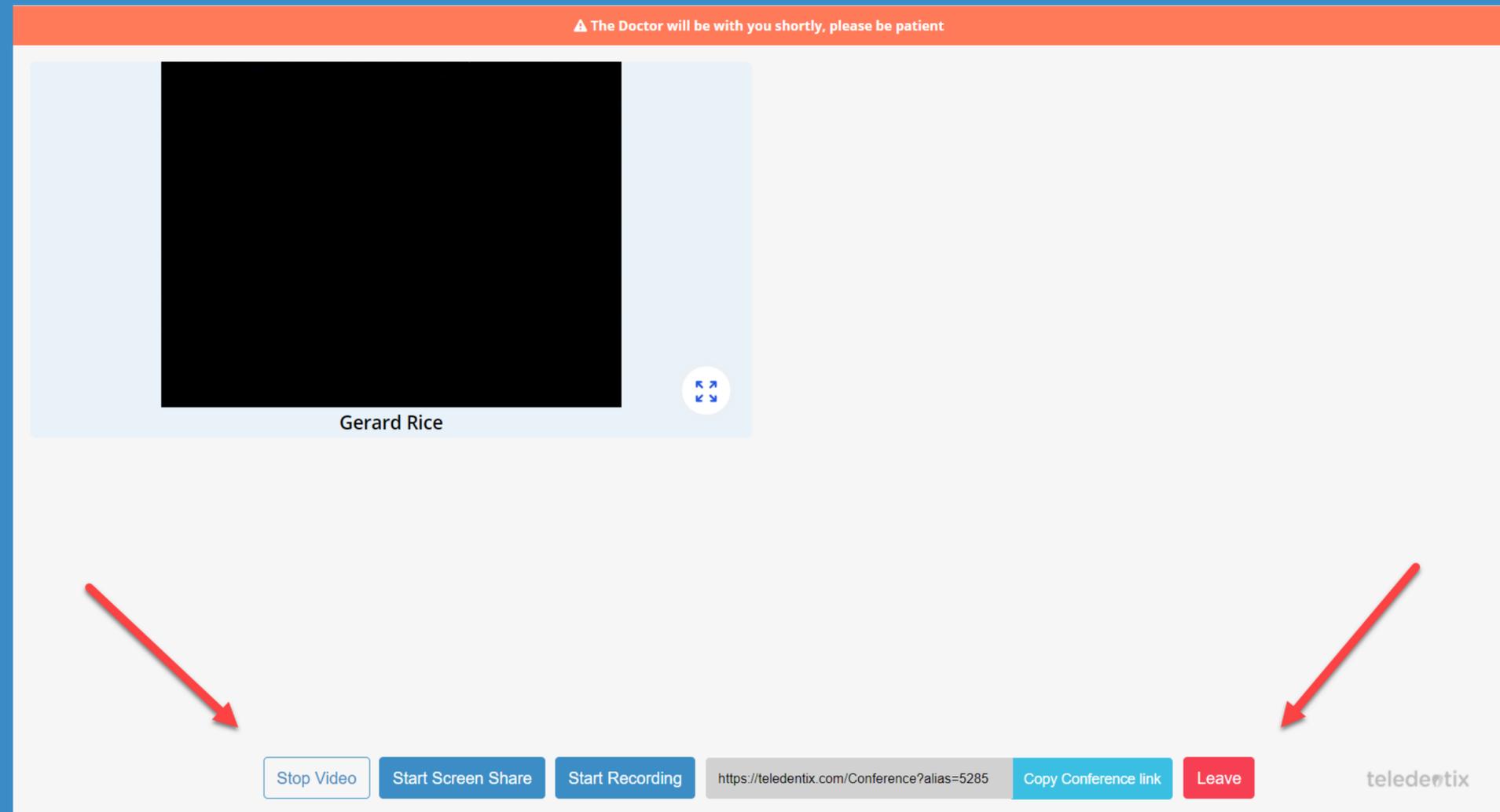
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Patient View: Join on the Web

- The patient will click the “Join” button to begin the appointment.
- After clicking join, the browser should prompt the patient to allow access to both the camera and the microphone on the patient’s computer.



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Patient's View: Video Conference Appointment on the Web

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Patient View: Join on the app

- Patients will first need to download the Teledentix app. The app can be found by searching “Teledentix” on the iOS App Store or Google Play.
- If the patient clicks through “Join on the app” but does not have the app, they will be prompted to download the app first. They will then need to click through “Join on the app” once more to join the appointment.
- After clicking “Join on the app” in the appointment notification email, the Teledentix app will automatically open..

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Join on the web

Join on the app

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Thanks,

Teledentix Team



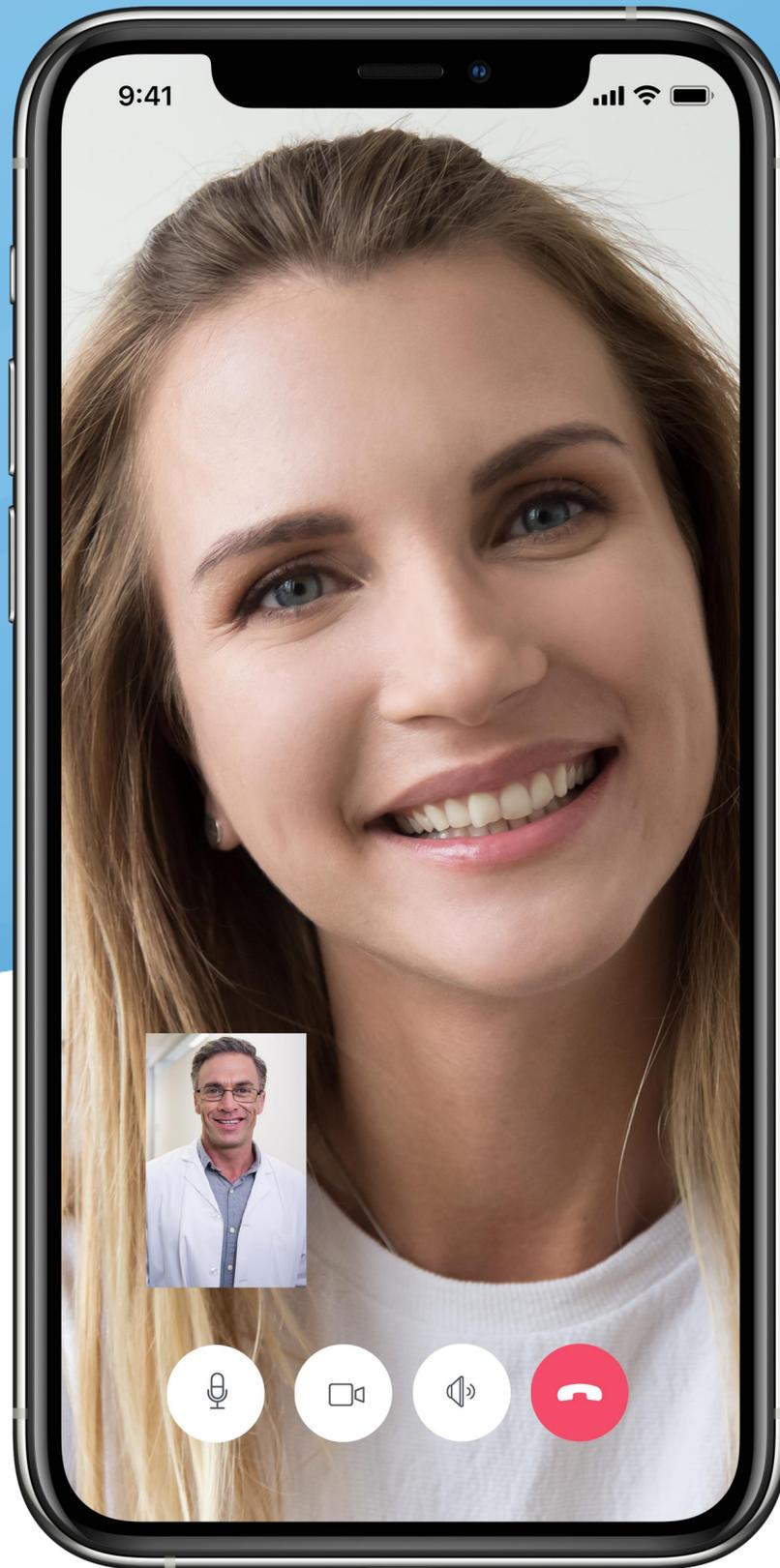
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- In the app video conference, patients have the ability to toggle their microphone, camera, and sound.
- Additionally, patient's also have the ability to chat with the provider and attach images/files in the chat window.



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Appointment Tips, Tricks & Reminders



- Sit in a well-lit area
- Avoid background noise
- Have strong wi-fi connection,
- Close any unnecessary tabs and turn off any background distractions (television/radio)
- Turn off other web applications and all notifications
- Adjust webcam to eye level to ensure contact
- Pause after speaking to allow for a response from the provider or patient
- Speak clearly and deliberately

